

# Reaching special needs groups with Access and Support

## Pathway from Community into Service Delivery

### Assertive Outreach

A+S chats to CALD family



### Build Trust

A+S invited to pray with family



### Understanding Family Needs

A+S hears family is having difficulty caring for elderly parents



### Register On My Aged Care

A+S uses interpreter to assist registration



### Attend RAS Assessment

A+S accompanies client at assessment in home

### Attend At Service Delivery

A+S accompanies clients at each service



### Facilitate CHSP Services

Clients receive domestic assistance and personal care

### Facilitate Other Services

A+S negotiates private rental



### Cease Contact